

Anytool – POPIA Privacy Notice.

Effective: 01-02-2026

1) Who we are

We operate an online shop.

We are the Responsible Party under POPIA.

2) Personal information we collect

Identification/contact; transaction and warranty data; account/credit data (if applicable); workshop/repair details; CCTV footage; website/app data (if applicable).

3) How we collect it.

Directly from you (in-store, phone, email, website) and indirectly from couriers, OEMs/distributors, payment providers, or public records where permitted.

4) Why we use it (legal bases)

Sales/fulfilment; repairs/warranty; accounts/credit (if applicable); security (CCTV); direct marketing (with consent); legal/regulatory obligations.

5) Is it mandatory?

Mandatory for transactions, repairs, deliveries, accounts, and legal obligations. Voluntary for marketing/loyalty.

6) Sharing

We share with distributors/OEMs, payment processors/banks, couriers, IT/hosting/POS providers, auditors/legal advisors/regulators—only what is necessary.

7) Cross-border transfers

If we use cloud/IT providers abroad, we apply safeguards and only transfer where protection is adequate.

8) Security

We use reasonable technical/organisational measures (access controls, encryption, secure backups, confidentiality, CCTV access control, incident response).

9) Retention

We keep data only as long as needed for the purposes and law; then delete or de-identify securely.

10) Your rights

You may request access, correction, deletion, or object to processing/marketing; withdraw consent; and complain to the Information Regulator.

Contact: info@anytool.co.za or ask in-store for the Information Officer.
Information Regulator: complaints.IR@inforegulator.org.za | JD House, 27 Stiemens St, Braamfontein, 2001 | <https://inforegulator.org.za>

11) Children/special data

We do not intentionally process these; if needed, we'll follow POPIA's additional requirements/authorisations.

12) Cookies (if applicable)

We use necessary cookies and (if enabled) analytics; you can manage preferences in our banner/browser.

13) Updates

We may update this Notice; the latest version will be in-store and on our website.